



Building Better Together

We see the good ahead

2025-2026 Annual Report

Messages from Leadership

This year marked a new chapter for New Vista, and for me personally. After 28 years with this organization, stepping into the role of President and CEO has given me an opportunity to see New Vista from a new perspective while drawing on everything I have learned throughout my career here.

What has remained constant is my belief in our people and our mission. Across our organization, I see employees who bring compassion, expertise, and determination to their work every day. Whether providing care directly to clients, supporting our programs behind the scenes, or building connections in our communities, our staff are the heart of New Vista.

During this first year, we have continued to strengthen access to care, embrace innovation, and look for new ways to meet the changing needs of the communities we serve. That commitment was especially visible as we broke ground on new facilities in Madison and Bourbon counties. These projects represent more than new buildings. They are investments in our communities and in ensuring that more people can access quality care close to home.

Having spent my entire career at New Vista, I have seen firsthand how much this organization has evolved. I also know that our greatest strength has always been our willingness to grow and adapt while remaining grounded in why we are here: to help people live their best lives.

It is an incredible privilege to lead an organization that has meant so much to me for so many years. I am grateful to our employees, Board of Directors, community partners, and supporters who make this work possible. As I reflect on my first year as CEO, I am proud of what we have accomplished together and excited about the opportunities ahead.

The future of New Vista is bright, and I am honored to lead us into this next chapter. 

Dana Royse

President and CEO



On behalf of the New Vista Board of Directors, I am proud to reflect on another year of service, progress, and meaningful impact across the 17 counties we serve.

Throughout my 50 years in healthcare, I have seen firsthand the difference that compassionate care and genuine human connection can make in the life of an individual and their family. That same spirit is evident every day at New Vista. Our staff meet people where they are, build relationships rooted in respect, and help create opportunities for individuals and families to thrive.

This year, we continued investing in the communities that have long counted on New Vista, including improvements to the facilities where our staff provide care and support. These investments strengthen our ability to meet today's needs while preparing New

Vista to serve our communities well into the future.

It is a privilege to serve as Board Chair and to represent Fayette County. I am grateful for the dedication of our employees, community partners, and fellow Board members who make our mission possible. Together, they ensure New Vista remains a trusted source of care and support throughout Central Kentucky. 🌈



Steve B. Fisher

New Vista Board Chair 2025-27
Physician Assistant, Emeritus
Master of Health Administration



In Memoriam: Scott Gould

New Vista remembers Scott Gould, a dedicated member of our Board of Directors, whose 23 years of service left a lasting impact on our organization and the people we serve.

Scott joined the Board in 2003 and brought thoughtfulness, authenticity, and a deep commitment to New Vista's mission. His steady leadership helped guide the organization through years of growth and change, always with a focus on ensuring New Vista would continue to serve individuals, families, and communities for generations to come.

Scott was especially committed to New Vista's work in guardianship. He served as a Guardian on the Guardianship Committee from its inception, helping shape and strengthen the program from the ground

up. From July 2010 through June 2014, he served two consecutive terms as Board Chair, leading with clarity, compassion, and a genuine respect for those around him.

Those who had the privilege of serving alongside Scott remember his kindness, wisdom, and thoughtful guidance. He gave generously of his time, experience, and heart, leaving a lasting impact through both the work he helped build and the relationships he formed along the way.

New Vista is grateful for Scott's extraordinary service and the legacy he leaves behind. His leadership, friendship, and commitment to our mission will be deeply missed and long remembered. 🌈

Our SEVEN PRINCIPLES

We Follow Seven Principles While Implementing Our Mission

- 1 Treat people with dignity and respect.
- 2 Believe people are capable of making progress and change.
- 3 Strive to make our services accessible to all members of the community.
- 4 Provide services consistent with the highest standards of care.
- 5 Believe successful therapy requires staff with high levels of knowledge, skills and integrity.
- 6 Believe our status as a private non-profit organization provides a unique opportunity to respond to the needs of people at the local level, recognizing they are most capable of identifying their own needs.
- 7 Ensure continuation of services by being responsible fiscal managers.



Our Leadership

Board of Directors

Susan Starling
ICF Representative

Phil Berger
Jessamine County

Robert Blythe
Madison County

Jerrica Brandenburg
Estill County

Vicky Brown
Powell County

Mary June Bruner
Harrison County

Ben Chandler
Woodford County

Steve Fisher
Fayette County

Bob Gray
Franklin County

Ron Kibbey
Clark County

Harold McKinney
Boyle County

Sunday Obi
Fayette County

Sannie Overly
Bourbon County

Peggy Tudor
Garrard County

Karen Ward
Clark County

Susan Westrom
Fayette County

Executive Team

Dana Royse, MBA
President & CEO

David Hudson, MD
Chief Medical Officer

Cory McGlone, MBA
Chief Information Officer

Adam Wright, LTCA
Chief Administrative Officer New Vista
Communities

Nathan Millay, CPA
Chief Financial Officer

Danny Cornett, DrPH, MS, LPP, CHPC
Chief Operating Officer

Nikki Stanaitis, MSW, LCSW
Chief Clinical Officer

Della Tuttle, MA
Chief Developmental Services Officer &
Senior Vice President of Special Projects

Our Mission

The mission of New Vista is to assist individuals and families in the enhancement of their emotional, mental, and physical well-being by providing behavioral health, substance use, and developmental services. We serve those who have limited options for meeting their behavioral health needs.

Philosophy of Care

New Vista helps children, adults, and families live their best lives. We believe each person deserves supportive, respectful, integrated care. At New Vista, we believe everyone has the ability to improve and change their lives. Our team of caring, highly-skilled professionals make our clients their number one priority and the improvement of our community the center of everything we do.



Building Hope Across Central Kentucky

This year marked a major milestone in New Vista's commitment to expanding access to care with the groundbreaking of two new behavioral health clinics in Richmond and Paris. Together, these projects represent more than new buildings. They are investments in healthier communities and the future of behavioral healthcare across Central Kentucky.

The new Richmond clinic, located on Merchant Drive, will expand services in Madison County, while the new Paris clinic on Main Street will strengthen care for individuals and families throughout Bourbon County. Both facilities are designed to provide welcoming, modern spaces that support whole-person care by offering mental health services, substance use treatment, developmental disability supports, integrated health

screenings, and care coordination close to home.

For decades, New Vista has served these communities, adapting to meet changing needs while remaining focused on one mission: helping children, adults, and families thrive. As demand for behavioral healthcare continues to grow, these new clinics will increase capacity, reduce barriers to care, and ensure individuals can receive timely support without leaving their communities.

More than bricks and mortar, these facilities represent hope, opportunity, and New Vista's unwavering commitment to helping individuals and families build healthier futures. 🌈

Five Years Strong

For the fifth consecutive year, New Vista has been recognized as one of the Best Places to Work in Kentucky. This achievement reflects New Vista's ongoing commitment to creating a workplace where employees feel supported, valued, and connected to a shared purpose.

Presented by the Kentucky Chamber of Commerce, the Kentucky Society for Human Resource Management (KYSHRM), and ClearPath Mutual Insurance Company, the Best Places to Work in Kentucky program recognizes organizations that demonstrate excellence in employee engagement, workplace culture, and leadership.

For New Vista, being recognized for five consecutive years is especially meaningful because caring for employees is directly connected to caring for communities. Across more than 75 programs serving 17 Central Kentucky counties, New Vista team members provide mental health services, substance use treatment and recovery support, crisis intervention, developmental disability services, and other essential care to thousands of individuals and families.

That work can be challenging, making it even more important to create a workplace where those who spend their days helping others also feel supported.

New Vista continues to invest in competitive benefits, generous paid time off, professional development, leadership training, and resources that support employee well-being. Equally important is a culture centered on collaboration, inclusion, and opportunities for employees to grow while doing work that makes a difference.

Five consecutive Best Places to Work awards reflect the importance of sustaining that commitment year after year. As New Vista continues to expand access to services and respond to the evolving needs of communities across Central Kentucky, its employees remain at the heart of that mission.

Because being a great place to work isn't simply about recognition. It's about creating an environment where people can build meaningful careers while helping others see the good ahead. 



Giving Time Back to Care

When people think about innovation in healthcare, they often think about new treatments or new facilities. Sometimes, innovation is something simpler: giving staff more time to focus on the people they serve.

Over the past year, New Vista implemented Eleos, an AI-assisted documentation platform designed specifically for behavioral healthcare. By securely capturing session details and generating documentation suggestions for clinician review, Eleos reduces administrative burden while supporting high-quality, compliant documentation. Clinicians remain in full control of every note, reviewing and approving documentation before it becomes part of the medical record.

The impact has been significant. More than 200 New Vista staff have used Eleos to complete over 90,000 notes, saving an estimated 14,500 hours of documentation time. Among staff who regularly use Eleos 60 or more times per month, the platform saves an average of nearly 15 hours per person each month.

For P. Shaun Neal, LPCA, those numbers represent a meaningful change in his workday. Before Eleos, he often stayed 45 minutes to an hour after work completing notes, especially following an afternoon intake. Today, he typically finishes his notes within minutes. "Eleos took away the stress and time demands of completing progress notes," Neal said.

The time saved has also strengthened another important New Vista innovation: Open Access Walk-In Intakes, which allows individuals to begin services without waiting for a traditional scheduled appointment. By reducing the time clinicians spend documenting care, Eleos increases capacity for direct client services and helps clinicians respond more quickly to individuals seeking help.

That timeliness is important. Every day a person waits for an intake appointment reduces the likelihood they will engage in care. When someone takes the important step of reaching out for help, connecting them with care quickly can help build on that momentum, reduce barriers to care, and begin addressing their needs

sooner. Together, Open Access and Eleos are helping New Vista shorten the distance between asking for help and receiving it. This year, clients were able to begin services in less than one day, helping 243 additional

"More than **200** New Vista staff have used Eleos to complete over **90,000** notes, saving an estimated **14,500** hours of documentation time. Among staff who regularly use Eleos **60** or more times per month, the platform saves an average of nearly **15** hours per person each month."

people access care, a 5% increase over the previous year. At the same time, clients who completed treatment also remained engaged in care 13% longer, reflecting stronger continuity and connection to services.

For Neal, the connection between supporting staff and providing better care is simple: "Less stress and time demands for progress notes equals a better clinician."

Perhaps the most meaningful impact has been on the people who provide care every day. By reducing time spent on paperwork, clinicians can be more present with clients, strengthen therapeutic relationships, and end the day with less administrative stress. As New Vista continues to invest in thoughtful innovation, tools like Eleos are helping create a better experience for both the people receiving care and the professionals dedicated to providing it. 

Compassion in Crisis: Helping Schools Heal Through Grief

When tragedy touches a school community, the effects ripple far beyond the classroom. Students, teachers, and families are often left searching for ways to process grief while trying to navigate everyday life. For New Vista School Liaison Tabatha Walters, a series of devastating losses in the Franklin County community sparked a simple question: How can we help?

The answer became New Vista's Grief Box Initiative. The idea emerged as local schools were coping with several unexpected deaths involving young people. Tabatha reached out to school leaders to ask what support they needed. At the time, many were not entirely sure. In response, Tabatha proposed creating grief boxes that would place practical, comforting resources directly into the hands of students and educators.

The idea quickly grew beyond the boxes themselves. Following the death of an elementary student, Tabatha helped create a classroom activity centered around *The Invisible String*, a children's book about staying connected to those we love even when they are no longer physically with us. Students made friendship bracelets, including one for the classmate they had lost, which remained in the classroom for the rest of the year.

Today, student grief boxes include age-appropriate books, journals, sensory items, psychoeducational resources for students and caregivers, and information about 988 and New Vista services. Faculty boxes offer educator-focused resources, journals, and self-care materials that promote resilience and well-being. That distinction is intentional.

For students, particularly those experiencing death for the first time, Tabatha said the immediate need may simply be having space to absorb what has happened. That's why the boxes contain uncomplicated sensory items, a blank journal, and educational materials they can explore when they're ready.

Educators have different needs. Tabatha heard from

teachers that they appreciated that their boxes weren't solely focused on teaching them how to understand grief. Instead, they included simple self-care items such as tea, shower steamers, and lotion.



Tabatha Walters

"They were giving so much of themselves to their students, to the kids that were impacted, that they weren't taking care of themselves," Tabatha said. The goal is to give educators something they can take home so "they can truly allow themselves to recharge."

The impact has extended well beyond the initial response. At a community event, a woman approached Tabatha after recognizing New Vista. Her family had been affected by one of the tragedies, and her son had received a grief box after losing a family member. Tabatha stayed connected with the family while they waited until he was ready for additional support. Eventually, he began therapy.

"There's just been so many ripples," she said.

Those ripples now extend across New Vista's service region. During this fiscal year, the Grief Box Initiative provided support to 188 students and 55 faculty and

For Tabatha, seeing the idea grow has been almost surreal. What began as an idea she shared with her supervisor on a Saturday became something embraced by New Vista leadership and ultimately expanded throughout the organization.

But behind the program is also a deeply personal motivation. Tabatha lost her grandfather while she was in middle school. They were extremely close, and she remembers feeling isolated as she tried to understand her own grief.

"I think that's the biggest thing for me," Tabatha said. "I'm providing what I wish I had."

What started as one person's response to an immediate community need has become a tangible reminder of what compassionate care can look like in a moment of crisis: meeting people where they are, giving them space to grieve, and making sure support is there whenever they are ready to reach for it.





Breaking the Cycle: From Hospitalizations to Housing, Employment, and Independence

In His Own Words – Vallis Pennington

Hi, my name is Vallis Pennington. For much of my life, I was stuck in a cycle—going on and off medication, repeated hospitalizations, and struggling with the effects of trauma and instability growing up. At one point, I was living in a shed and felt like a lost cause.

One of my last hospital stays was at Eastern State after I had gone off my medication again. That cycle felt endless until I was connected to services that changed everything.

After treatment, I was referred to the Assertive Community Treatment (ACT) team. Since around 2019, they have helped me build a life step by step. They didn't just treat my symptoms. They helped me learn how to live independently, supported me through setbacks, and stayed with me when I needed it most.

Over time, things began to change.

With support from ACT and supported employment services, I started working, something I once believed

was impossible. I've held jobs in commercial cleaning, learned how to manage my income and benefits, and today I have my own apartment. I'm no longer homeless.

I've also overcome severe anxiety. There was a time I couldn't even ride in a car. Now, I drive a 15-passenger van, helping transport people to church each week. I've even spoken in front of a crowd of 1,500 people, something I never could have imagined before.

The ACT team helped me with everything, including delivering medications, transportation, and most importantly, simply showing me that someone cared. That made all the difference.

Today, I'm working toward becoming a peer support specialist so I can help others the way I was helped. Without ACT and these services, I wouldn't have the life I have now.

They didn't give up on me, and because of that, I didn't give up on myself. 🌈

A New Chapter, One Year Later

After spending more than five decades living at Oakwood, Roderick “Rodney” Cobbs began a new chapter of life in June 2025 when he transitioned to Alhassan Homes & Services in Louisville. The move was the culmination of more than 10 years of dedicated planning by New Vista’s Transitions team, who worked alongside Rodney’s family to find the right residential placement close to his loved ones.

One year later, that careful planning has proven to be life-changing.

Rodney continues to thrive in his new home, where he enjoys participating in activities through his day program and settling into a routine that offers both independence and stability. Most importantly, he is now surrounded by family in ways that simply weren’t possible before. His sister, who lives just 15 minutes away, takes him to her home every other weekend, and his niece lives only five minutes away.

New Vista’s Transitions team remains involved for a full year following a community transition, allowing staff to support the individual as they adjust to their new environment and see firsthand the opportunities that unfold.

“Being a part of a community transition is incredibly rewarding,” said Karen Phillips, New Vista’s Transition Director. “By remaining involved for a full year, we

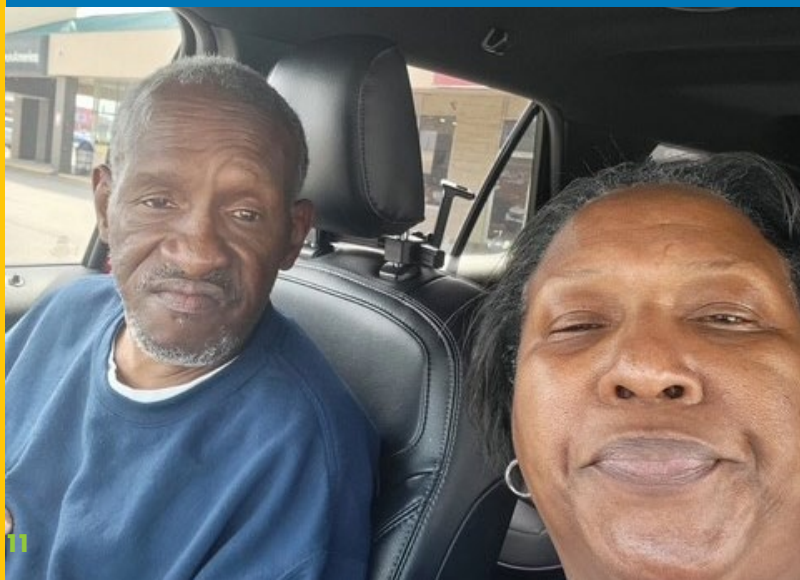
have the opportunity to watch the person grow, learn new skills, and have experiences that they haven’t had before.”

For Karen, Rodney’s first year has been particularly meaningful.

“Rodney’s transition has been remarkable. Seeing the relationships he has built with other clients and staff at Alhassan has been wonderful,” she said. “What has been most touching is seeing his sister moved to tears of joy as she spoke about how much it means to have Rodney living closer to her and their family. Moments like these remind us of the true impact of our work.”

For individuals who have spent decades in institutional care, a successful transition into the community requires more than simply finding an available placement. It requires finding the right one. Rodney’s journey reflects persistence, collaboration, and person-centered planning that make that possible.

One year later, Rodney is thriving in his new community. His story is a powerful reminder that it’s never too late to create new opportunities for connection, belonging, and a higher quality of life. Sometimes the greatest measure of success isn’t helping someone find a new place to live. It’s helping them find a place where they belong. 🌈



Opening a Third Door

Collaboration in Georgetown is creating new pathways to treatment, recovery, and prevention.

For someone struggling with substance use, an encounter with law enforcement can change the course of their life. In Georgetown, a partnership between New Vista and the Georgetown Police Department is working to make sure these encounters can open a door to help.



The collaboration grew from Georgetown Police Department's interest in pre-arrest deflection, an approach that gives eligible individuals the opportunity to enter services rather than face a criminal charge. For Andi Bruhn, LMFT, New Vista Regional Director of Substance Use Services, the idea immediately made sense.

Unlike other pathways that may connect someone to treatment after an arrest, pre-arrest deflection can prevent the charge altogether. That distinction matters. A criminal record can create barriers to employment, housing, and stability long after someone has entered recovery.

Making the idea work, however, required more than agreement between two organizations. Law enforcement officers needed somewhere they could take someone immediately. New Vista and Georgetown Police worked alongside community partners to develop options that include New Vista services, UK HealthCare EmPATH, and The Gathering

Place in Georgetown. The goal was to remove barriers and create a pathway officers could use when an opportunity for intervention arose.

Andi calls those opportunities "moments of clarity."

She describes active addiction as searching for a "third door." One door is continuing to use. Another is stopping. People may spend years searching for another option that allows life to continue unchanged. But when consequences make it clear that door does not exist, there can be a brief opportunity to offer something different.

Treatment, recovery resources, and community support can become that third door.

"Seconds count," Andi said. "Time to present an actual third door."

That urgency is reflected throughout Georgetown's recovery efforts, which also include the Angel Program, post-overdose outreach, naloxone access, and other community partnerships. And while no single program can take credit for changes in overdose rates, the numbers are encouraging. In 2025, Georgetown recorded eight fatal and 38 nonfatal overdoses, down from 17 fatal and 71 nonfatal overdoses in 2024.

For Andi, those results reinforce why collaboration matters. People experiencing addiction often encounter multiple systems, from hospitals and behavioral health providers to law enforcement and the courts. Without communication, she said, people can simply "ping pong" from one system to another.

The partnership is also changing relationships. Andi points to Community Recovery and Support Officer Patrick Nevitt, whose willingness to bring someone food, personally walk them into treatment, and remain

engaged during the handoff has helped build trust between groups that have not always viewed one another as partners.

“Patrick has proven that he is here to help people,” Andi said. “They have seen him park, walk somebody into the facility with their food that he has purchased on the way, been interactive, being truly compassionate and empathetic.”

Another important piece of the partnership is Recovery Coordinator Corey Councill. After losing his son David to an overdose, Corey turned grief into action, becoming a recovery coach and Casey’s Law advocate and helping others navigate resources his own family had struggled to find. Today, Andi describes him as a “pillar of recovery support in Central Kentucky” and an important part of Georgetown’s recovery efforts.

Ultimately, Andi believes the impact reaches beyond the

person being offered treatment. Avoiding incarceration and helping someone move toward stability can also change the environment for their children and families, potentially removing another risk factor from the next generation.

“This is actual cycle-breaking work,” she said.

The work in Georgetown is still evolving, but its lessons are already being shared through presentations at conferences in Kentucky and around the nation. Andi hopes other communities see what can happen when behavioral health, law enforcement, and community organizations set aside the differences between their systems and focus on the people they all serve.

Because sometimes changing a life starts with making sure that, at exactly the right moment, another door is open. 

Relationships Reimagined

Building connection, belonging, and community for adults with intellectual disabilities

Sometimes the most meaningful changes begin simply by seeing people differently.

At New Vista’s Hazelwood Center Community Homes, a collaborative approach is helping adults with intellectual disabilities build stronger relationships, explore their interests, and become more connected to the communities around them.

The model grew from an unexpected period of change. Before COVID-19, therapy largely operated within a traditional medical model, with interactions often centered around specific treatment goals and billable services. When the pandemic pushed therapists into more direct caregiving roles, they had an opportunity

to know the individuals they supported in an entirely different way.

“We therapists came out of the extreme isolation of COVID with a heightened sense of the need for our individuals to be involved in something far beyond having their basic needs met,” said Debra Wright, Speech Therapist. “Something that involved more than therapy units completed and allowed our individuals to engage with others and with the world.”

The team began with simple activities based on individual interests and preferences. Those one-on-

Continued on the next page →

one experiences grew organically into group activities, relationships among peers, and, eventually, greater engagement with the wider community.

Today, the Relationships Reimagined model centers on personalized one-on-one support, meaningful peer and group connections, collaborative community involvement, and engagement in community life.

An essential part of making those experiences meaningful is collaboration among therapists and the Direct Support Professionals (DSPs) who share individuals' daily lives.

"DSPs are often the people who know the individual best through their day-to-day interactions and experiences," said Mary C. Sivado, Occupational Therapist. "When therapy disciplines and DSPs work collaboratively and truly value one another's perspectives, we can create experiences that are not only therapeutic, but meaningful, functional, and sustainable in the individual's everyday life."

That collaborative approach came to life this spring when residents from community homes came together to participate in the Frankfort Avenue Easter Parade.

With a theme of "Endless Capabilities," residents and staff spent months creating superhero-themed costumes and a handmade float. Adaptations, including accessible sewing equipment, helped residents take an active role in preparing for the event. The process created opportunities for creativity, teamwork, and relationship-building across the homes before residents ever reached the parade route.

The experience reflects an important distinction at the heart of the model: the goal is not simply for individuals to be in the community. It is for them to be part of it.

"True community inclusion means more than simply being present in the community. It means genuinely belonging there," said Tony Cummings, Physical Therapist. "It's about being seen as a valued member of the community rather than simply a recipient of services."

The team has seen that sense of belonging translate

into growth. Wright describes one individual who once approached new activities by saying, "It's hard. I can't do it." Over time, hesitation has turned into curiosity. He now seeks out new experiences, tackles projects with greater independence, and persists when something is challenging. Another individual has developed meaningful connections outside her home, becoming not simply a visitor to the wider community, but part of it.

The model has also influenced the culture surrounding the individuals served. Nursing, case management, Qualified Intellectual Disabilities Professionals (QIDP), the Enrichment Center, DSPs and other team members have stepped beyond traditional roles to help create experiences and solve problems together. Since its launch, the team has presented the model at the National



QIDP Conference, shared it with other programs, and plans to introduce it to future health care professionals through university presentations.

At its heart, Relationships Reimagined reflects a simple idea: quality care involves more than meeting someone's basic needs or completing a treatment goal. It means recognizing each person as an individual with interests, choices, relationships, and a desire for purpose and belonging.

As Cummings puts it, "Every meaningful outcome starts with human connection." 🌈

New Vista by the Numbers

2025-2026

Expenses by Program



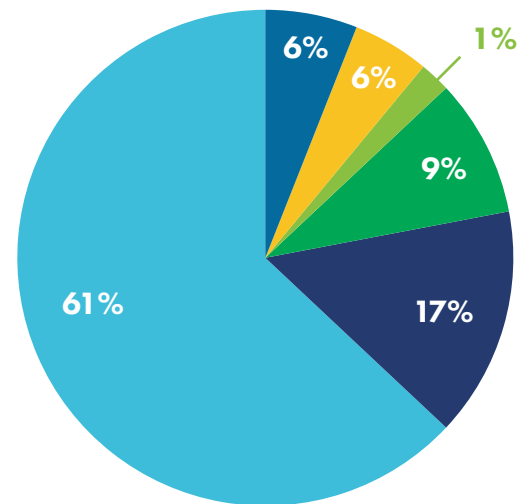
89%

Program Operating

11%

Management & General

Total Revenue: \$236 Million



\$1,075,000

Charity Care



557,037

Instances of Service



75,155

Calls Answered



17,964

Clients Served



1,702

Total Staff



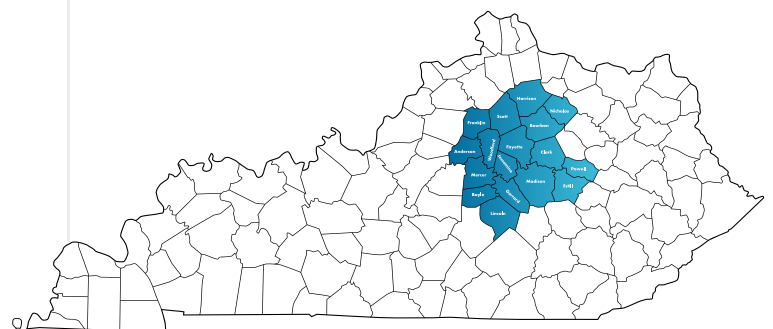
457

Licensed Professionals



101

Promotions





We see the good ahead

24-Hour Helpline

1.800.928.8000

newvista.org