

OUR MISSION

IS TO ASSIST INDIVIDUALS AND FAMILIES IN THE ENHANCEMENT OF THEIR EMOTIONAL, MENTAL AND PHYSICAL WELL-BEING BY PROVIDING MENTAL HEALTH, SUBSTANCE USE AND INTELLECTUAL AND DEVELOPMENTAL DISABILITY SERVICES. WE SERVE THOSE WHO HAVE LIMITED OPTIONS FOR MEETING THEIR BEHAVIORAL HEALTH NEEDS.

We Follow Seven Principles

1. Treat people with DIGNITY and RESPECT.
2. Believe that people are capable of making PROGRESS and CHANGE.
3. Strive to make our services ACCESSIBLE to all members of the community.
4. Provide services consistent with the HIGHEST STANDARDS of care.
5. Believe successful therapy requires staff with HIGH LEVELS of knowledge, skill and integrity.
6. Believe being a NON-PROFIT provides a unique opportunity to respond to the needs of people
7. Ensure continuation of services by being RESPONSIBLE FISCAL MANAGERS.

CLIENT BILL OF RIGHTS

You Have The Right To:

- Be treated with dignity and respect.
- Access to treatment regardless of race, religion, sex, ethnicity, familial status, political opinions and affiliations, age, gender identity, sexual orientation or disability.
- Individualized treatment in an environment that is safe.
- Individual treatment in the least restrictive environment possible.
- Actively participant in the development of your treatment plan and review this plan with your counselor.
- Refuse medications or treatments unless prescribed by law and to be informed of available alternatives.
- Be fully informed about the use of any special observation or audio-visual techniques.
- Receive services in a language that you understand.
- Know the fees for the services you receive. If your fee is paid by someone other than yourself.
- To know the qualifications of the staff who work with you, the type of treatment that you receive and the risk, side effects and benefits of all medications and treatment procedures used.
- Refuse participation in any research project.
- Have the information you share during treatment to be kept confidential except when mandated by law.
- Make a complaint or file a grievance about the services you receive. Family members and legal guardians can file grievances.
- Know any limitations placed on how long you may receive services.
- Ask questions about services you receive and to have these questions answered in an honest manner.
- Equal quality of services regardless of the source of your financial support.
- Request a personal advocate to speak and act on your behalf.
- Be screened and referred for assessment for pain.

